# What Services Does the Mobile Crisis Team (MCT) Provide?

Mental Health Crisis – brief evaluation & intervention in community & follow up referral/linkage

<u>Involuntary Hospitalization</u> –assessment & issuance of a MHL 9.45 for Ambulance Transport → Cayuga Medical Center ER for Psychiatric Evaluation

<u>Suicide Threat or Attempt</u> – brief assessment & intervention with individuals exhibiting suicidal behavior.

<u>Suicide Survivor</u> – brief intervention & follow up planning with individuals coping after the completed suicide of a loved one.

<u>Mental Health & Substance Use Crisis</u> – brief assessment, intervention & follow up when imminent danger is the result of, or exacerbated by, co-occurring alcohol / drug abuse.

<u>Trauma and Tragic Event</u> – intervention for individuals and groups exposed to emotionally traumatic events such as violent deaths, casualty situations, etc.

If Medical Emergency – DO NOT USE MCT

Ambulance Transport --> Cayuga Medical Center ER

## Tompkins County Mental Health Services (TCMHS)

## **Behavioral Health Mobile Crisis Team (MCT)**

### In Crisis?

Call the Crisis Line at 1-607-272-1616

## Tompkins Suicide Prevention & Crisis Services

### National Line 1-800-273-TALK.

- Serving Tompkins County individuals and families who are experiencing urgent concerns related to behavioral health issues
- Provides brief crisis intervention, support, and stabilization to try and manage the crisis in the community
- Offers hospital and jail diversion linkage as able depending on the assessed needs
- Ensures continuity of care between the initial intervention and the involvement of follow-up services by trained Care Managers
- Provides MHL 9.45 assessment for referral to local hospital
- Provides county-wide community partnership during & after crisis with law enforcement, ambulance, housing, and substance use services as needed

## **Team Approach - MCT Roles**

#### Lead Crisis Clinician

 Experienced Masters level qualified health professional (LMSW, RN, etc.) trained in dual diagnosis & MHL 9.45 designee.

#### Care Manager

Case Workers trained and experienced in community intervention and linkage.

#### **Emergency Personnel**

 On-site collaboration & support with Police and Ambulance depending on the crisis.

#### Suicide Prevention and Crisis Services

Triages & refers to MCT - if needed

Referrals are screened and prioritized by of risk to life & safety.

Priority is given to referrals from the police / public safety and to cases involving individuals who may be a danger to self or others.

MCT provides safe, compassionate and effective crisis response to individuals experiencing behavioral health (BH) crisis in the community evenings & weekends.



After hours and weekend BH crisis response

## Community Collaboration

- Suicide Prevention
   Services screens & refers
   to MCT if needed
- Partnership with law enforcement
- Partnership with community providers for Hospital & Jail diversion effort
- Care Management follow up after MCT on-site for referral & linkage
- A service supported by the TCMHS Clinic Forensic & Crisis unit

#### **MCT Hours**

After hours weekdays & weekends